

Customer satisfaction is our paramount objective,
and the pillars of our quality policy are therefore:

Create quality

- We want more than satisfied customers – we want to inspire our customers
- For us, quality is more than the product, quality is everything we do
- Quality is the responsibility of all employees
- Managers are role models for their employees
- We plan the quality of our product development until the end of series production

Customer orientation

- Competent and friendly cooperation
- Optimal customer service and short reaction times
- Fast control loops for quality and costs
- Error-free products and services
- Dependable schedules and commitments

Errors don't have a chance

- Preventive quality assurance
- Stable and reliable processes
- Continuous improvement and employee suggestion system
- Training the skills of all employees towards quality-oriented action
- We analyse risks and implement preventive actions along the value chain to ensure highest quality and product safety

Competitiveness and market leadership

- Open-mindedness with regard to new processes and methods
- Continuous research and development to maintain marketability
- Growth of development partnerships with customers
- Uniform quality standards and systems in all companies in the group
- In-company training of skilled personnel and continuous training of all employees
- Sustainable use of resources